

We value your input, comments and suggestions. Please take a minute in letting us know about your experience. This will help us in continuing to improve our patient care.

| 1) Website was easy to navigate and informative. | | | | |
|--|---------|-----------|------------|---------------------|
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 2) Phone communication was pleasant and helpful. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 3) Office location(s) and access was easy. Inside of the office was clean and inviting and relaxing. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 4) Front office personnel were cordial and courteous in your office interaction. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 3) Office location(s) and access was easy. Inside of the office was clean and inviting and relaxing. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 5) Dental assistants were warm, friendly and efficient. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 6) Doctor was knowledgeable and caring. He answered all the questions thoroughly and was skillful and diligent. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 7) My overall experience was excellent and exceeded my expectations. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| 8) Based on this experience I most likely will recommend Dr.Eid and Office to all my friends, family and acquaintances. | | | | |
| ☐ Strongly agree | ☐ Agree | ☐ Neutral | ☐ Disagree | ☐ Strongly Disagree |
| Can we share your feedback on social network or Web? | | | | |
| YOURNAME(OPTIONAL): | | | | |
| In your own words, let us know any issues or concerns you may have about our services or office practices and procedure. | | | | |
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